

Information and Resources for Evacuees from Ukraine in Japan

1. Information from the Immigration Services Agency of Japan

- General information and resources for Ukrainians staying in Japan
[Japanese / Ukrainian]
https://www.moj.go.jp/isa/support/fresc/ukraine_support.html
- Contact information registration form for evacuees from Ukraine
[Japanese / English / Ukrainian / Other languages]
https://www.moj.go.jp/isa/support/fresc/01_00261.html
- Embassy of Ukraine in Japan
[Japanese / English / Ukrainian]
Phone (Consular Section): 03-5474-9773
<https://japan.mfa.gov.ua/>

2. Changing status of residence

- Application forms and procedures
[Japanese / English / Ukrainian / Other languages]
Immigration Services Agency of Japan
https://www.moj.go.jp/isa/support/fresc/01_00252.html

Tokyo Regional Immigration Services Bureau – Immigration assistance for evacuees from Ukraine

Foreign Residents Support Division [Japanese]
Phone: 03-5363-3025
Tachikawa Branch Office [Japanese]
Phone: 042-528-7179

*If you wish to consult in a language other than Japanese, please note that interpretation services may not be immediately available.

*For individuals who have been granted complementary protection status, please contact the Refugee Assistance Headquarters (details below) for inquiries and consultations.

	<p><u>Refugee Assistance Headquarters (RHQ), Foundation for the Welfare and Education of the Asian People</u> [Japanese / English / Ukrainian / Other languages] Phone: 0120-400-250 Consultation hours: Weekdays, 9:30 a.m.–12:30 p.m. & 1:30 p.m.–5:00 p.m.</p>
<p>3. Certificate of Status as an Evacuee from Ukraine</p>	<p><u>Immigration Services Agency of Japan</u> [Japanese / Ukrainian] https://www.moj.go.jp/isa/support/fresc/01_00249.html The issuance of the Certificate of Status as an Evacuee from Ukraine has been discontinued as of November 30, 2023.</p>
<p>4. Support and consultation services</p>	<ul style="list-style-type: none"> ● <u>One-Stop Consultation Desk for Evacuees from Ukraine</u> [Plain Japanese / English / Ukrainian / Other languages] Tokyo Metropolitan Foundation “TSUNAGARI” Phone: 0120-142-142 https://tabunka.tokyo-tsunagari.or.jp/info/2022/03/post-86.html ● <u>Useful information and consultation services for foreign residents</u> [Japanese / English] https://tabunka.tokyo-tsunagari.or.jp/ ● <u>List of Regional Immigration Services Bureaus</u> https://www.moj.go.jp/isa/support/fresc/01_00255.html <p><u>Tokyo Regional Immigration Services Bureau – Immigration assistance for evacuees from Ukraine</u></p> <p>Foreign Residents Support Division [Japanese] Phone: 03-5363-3025 Tachikawa Branch Office [Japanese] Phone: 042-528-7179</p> <p>*If you wish to consult in a language other than Japanese, please note that interpretation services may not be immediately available. *For individuals who have been granted complementary protection status, please contact the</p>

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<p>5. Information for evacuees from Ukraine provided by cities/prefectures neighboring Tokyo</p>	<ul style="list-style-type: none"> • Kanagawa Prefecture https://www.pref.kanagawa.jp/docs/k2w/ukraine.html • City of Yokohama https://www.city.yokohama.lg.jp/city-info/seisaku/kokusai/kokusai/shimai/2022odesa.html • Kawasaki City https://www.city.kawasaki.jp/shisei/category/60-13-0-0-0-0-0-0-0.html • Sagami-hara City https://www.city.sagamihara.kanagawa.jp/shisei/1026709/kokusai_kouryu/1026737/1024986.html • Saitama Prefecture https://www.pref.saitama.lg.jp/a0306/tabunkakyousei/ukuraina-shien.html • Saitama City https://www.city.saitama.jp/001/016/002/p088390.html • Chiba Prefecture https://www.pref.chiba.lg.jp/kokusai/ukuraina/shien.html • Chiba City https://www.city.chiba.jp/somu/shichokoshitsu/kokusai/2022_ukraine_info.html